



TOCPA

Theory of Constraints
Practitioners Alliance

MEDIUM



Eli Goldratt's Legacy in the World

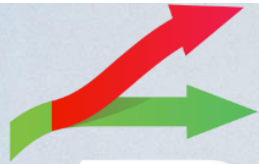
50th TOCPA European Online Conference

4 June, 2021

Gijs Andrea MSc Healthcare Mgt

The Netherlands, Better Results Group





TOCPA

Theory of Constraints
Practitioners Alliance

MEDIUM



Eli Goldratt's Legacy in Healthcare

50th TOCPA European Online Conference

4 June, 2021

Gijs Andrea MSc Healthcare Mgt

The Netherlands, Better Results Group



“We are indebted to”



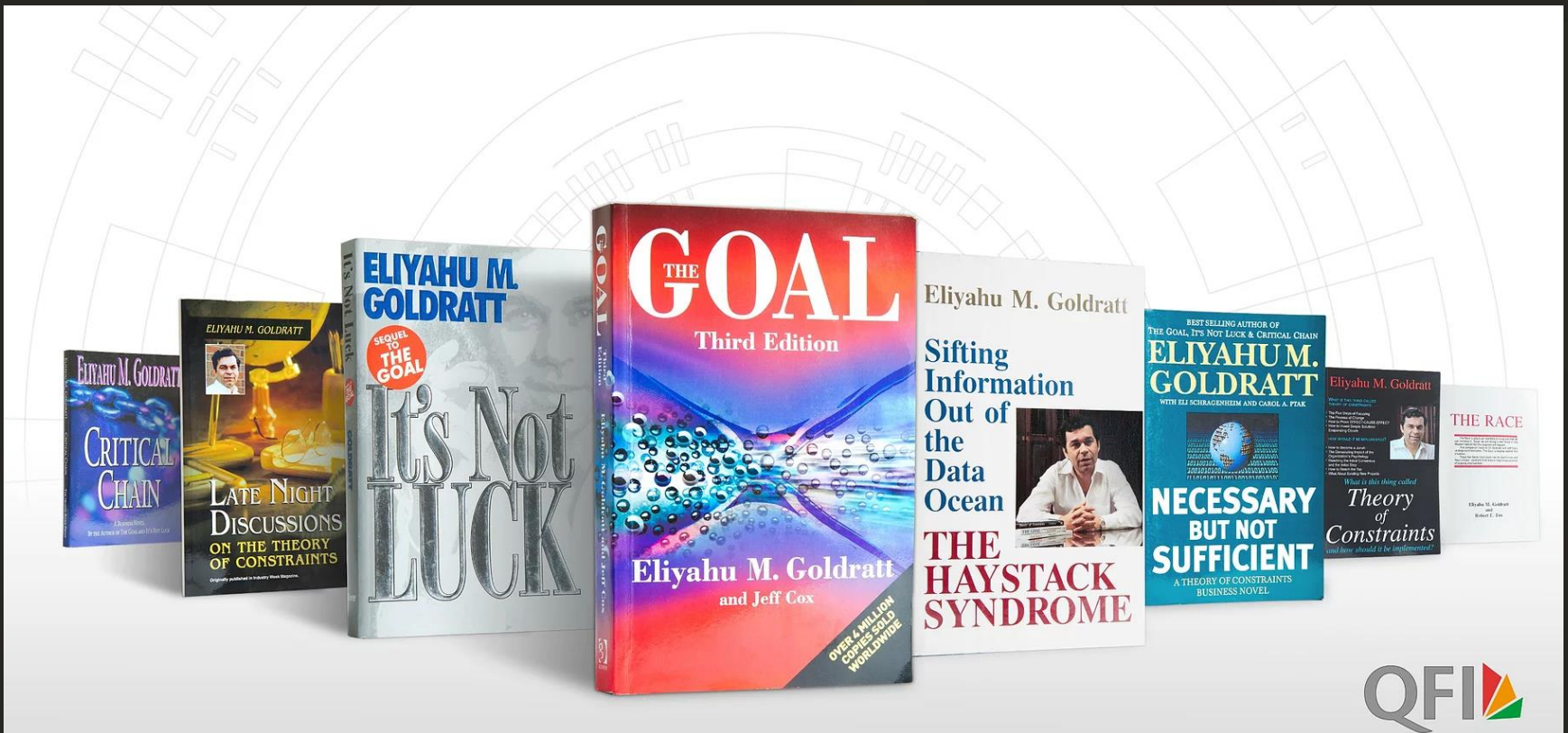
“I am indebted to”



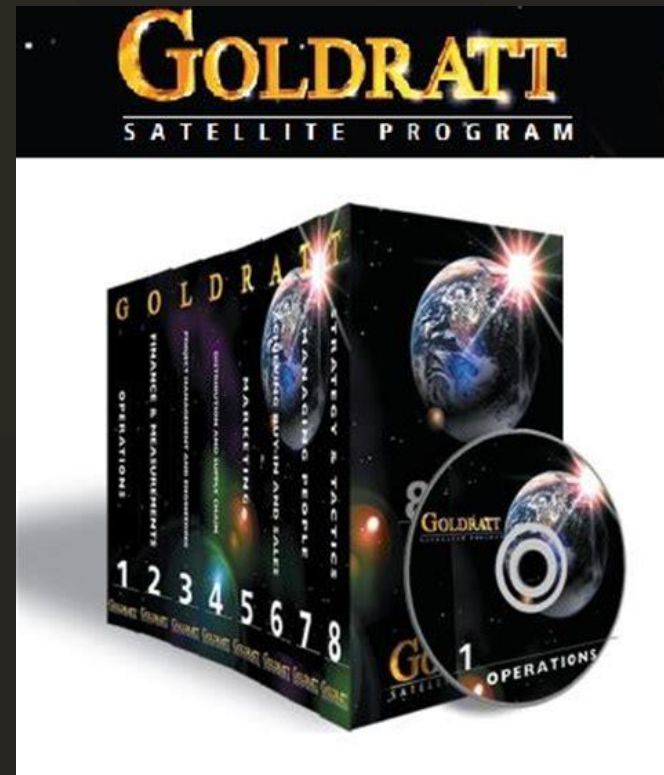
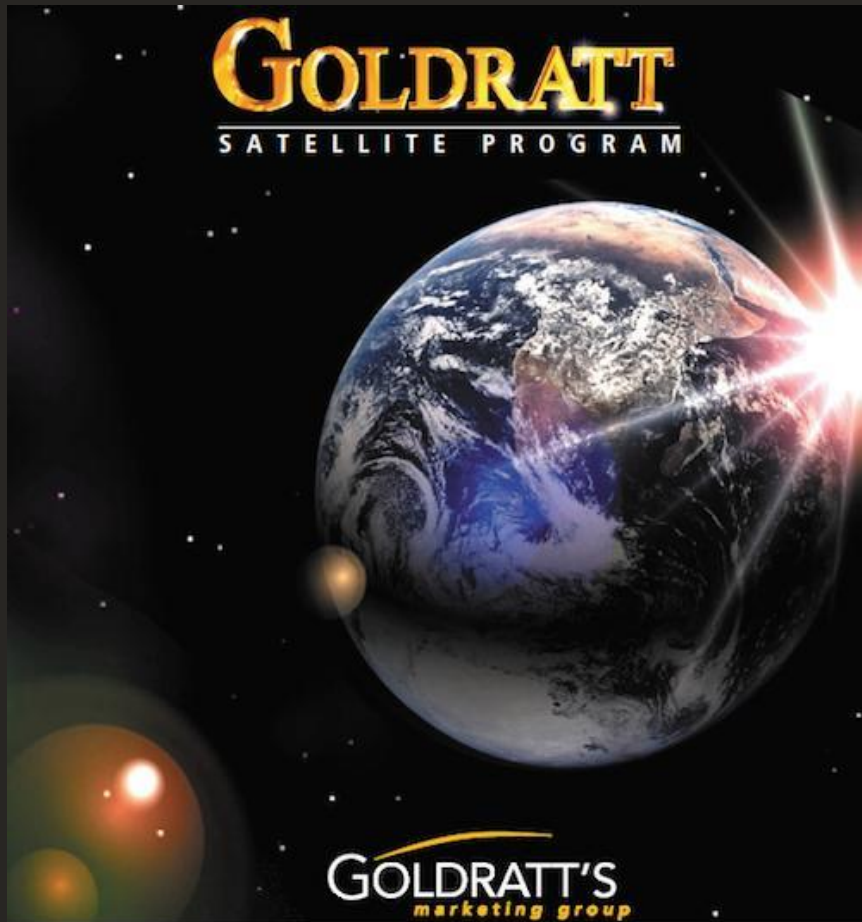
1985: The Goal



1985-2000: Books & Workshops



1999: Satellite Programs



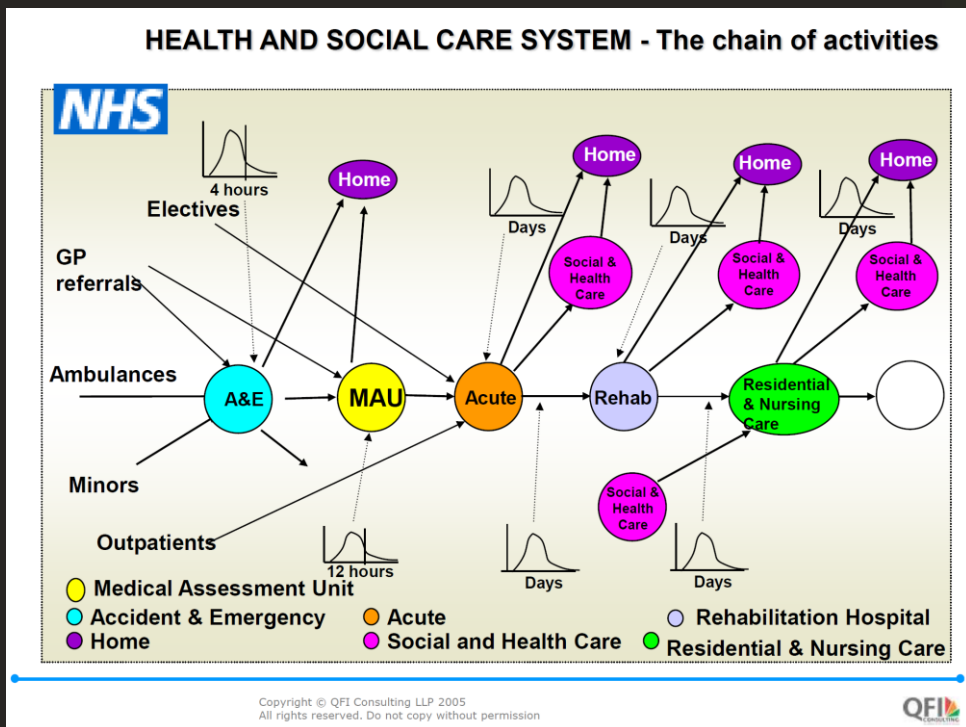
2000-2005: Healthcare!



- Necessary but not sufficient – Noordwijk
- Meeting Alex Knight (and Bill & Helen)
- Visiting NHS UK
- TOCICO Barcelona
- Odyssey



2005-2010: Practitioner



- Jonah Software
 - A&E
 - Outpatients
 - Theatres
 - Clinic
 - Community Hosp.
- MSc Nottingham





EUROPEAN TOCICO RESULTS CONFERENCE
Amsterdam, The Netherlands

DAY 1 - Thursday October 15

08:30 - 09:30 Arrival and Registration

09:30 Opening by Patrick Hoefsmits - Board Member TOC-ICO

09:45 Keynote Dr. Eli Goldratt 'The Foundation of the Theory of Constraints'.

11:00 - 11:15 BREAK

11:15 Keynote Dr. Eli Goldratt 'The Foundation of the Theory of Constraints' (cont).

12:30 - 13:45 LUNCH

13:45 Keynote by Alex Knight 'Theory and Practice'

15:15 Discussion Alex Knight & Dr. Goldratt: The role of measures in achieving a process of ongoing improvement

15:45 16:15 BREAK

16:15 TOC Market with short presentations, simulators and games.

17:15 till ± 18:30 Networking reception offered by our sponsors QFI & Agentrics

DAY 2 - Friday October 16

08:30 - 08:45 Arrival and Registration

08:45 Health Care track
Alex Knight

08:45 Project Management track
Frans-Jan Buters

08:45 Supply Chain track
Patrick Hoefsmits

09:30 Maasstad Hospital
Paul Smits

09:30 Nationale Nederlanden
Tom Robinson

09:30 Tomplast/Unitplast
Agesa Stemberger

10:00 - 10:15 BREAK

10:15 St. Maartens Clinic
Arjen de Boer

10:15 Caesar Group
Lars de Laat

10:15 Inherent Simplicity
Amir Schragenheim

10:45 Maasstad Hospital
Marc van Aart

10:45 Tomplast
Mark Stemberger

10:45 Agentrics
Yohyon van Zantwijk

11:15 - 11:30 BREAK

11:30 St. Antonius Hospital
Therese Borghuis

11:30 Vistem
Rudolf Burkhard

11:30 Q&A with practitioners
Yohyon van Zantwijk

12:00 - 13:15 LUNCH

13:15 Keynote Mr Ben Tiggelaar
Why people often don't do what they promised? Why Change as a company and as an individual?

14:50 - 15:15 BREAK

15:15 Keynote Mr Ben Tiggelaar (cont.)
Leverage points for change. The moment of truth: Do we move into action? What will you do next Monday?

17:30 Closing by Frans-Jan Buters

DAY 3 - Saturday October 17

'Sabbath with Eli' TOC-ICO members only.

09:00 - 17:00 Upgrade by Dr. Goldratt to the TOC Expert Community

Zurich 1&2

Zurich 1

Zurich 2

Matterhorn 3

2009: Amsterdam

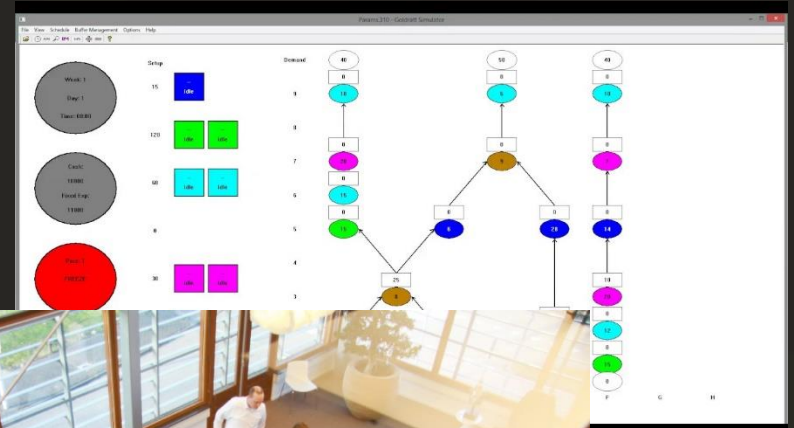
Dr. Eli Goldratt

TOC = FOCUS

It starts with what NOT to do!!



2010-2015: Unrefusable Offers



**MAASSTAD
ZIEKENHUIS**



ijssel land
ziekenhuis

Ziekenhuis

Amstelland

Groene Hart Ziekenhuis
Open voor iedereen



Amphia Ziekenhuis

**Albert
Schweitzer**
ziekenhuis



LangeLand
beter dichtbij

 **HagaZiekenhuis**

Sint Franciscus



Gasthuis

nij smellinghe

ziekenhuis - drachten



2019-2021: Efficiency vs Effectivity

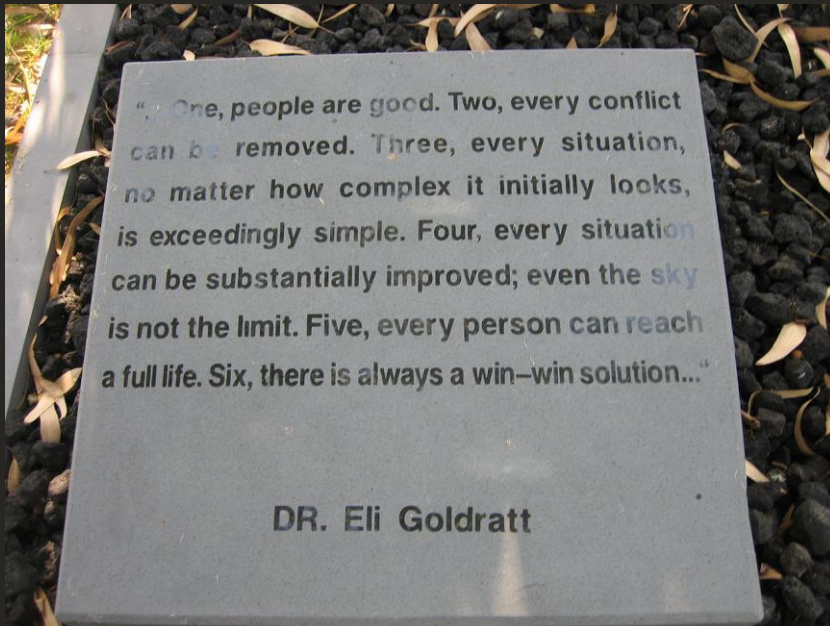


*Balancing Flow
is entirely different from
Balancing Capacity
(Eli Goldratt)*

*We must not go back
to running the hospital
with the logistical systems
we had in the past
(Alex Knight)*



My Current Reality: The 4 Pillars



- TOC Academy
- Rotterdam Business School
- Better Results Group



Thank You!

Questions?

